

Council

22 June 2026

Public Question

Question from Emma Nelson to Cabinet Member for Housing and Customer Services, Councillor Flo Clucas

I see there now a Security Guard at the main entrance to the Municipal Offices. Why is this now deemed necessary, when was the change made, and what is the total annual cost to CBC for provision of this service?

Cabinet Member response

A security officer has been introduced in response to verbal and physically aggressive incidents in the public areas of the Municipal Offices, often targeted at staff. The frequency of incidents of this nature has increased over a period of time and notably so over the past six months. The presence of a security officer is intended to support the wellbeing of both colleagues and members of the public who work in and visit the offices.

This is a temporary six-month trial which commenced on 11 May 2026 and is part of a wider programme of improvements to enhance safety in the building. The cost will be a maximum of £23,000